

Constant Contact Survey Results

Survey Name: Basketball End of Season 2010

Response Status: Partial & Completed

Filter: None

Mar 10, 2010 4:38:29 PM

1. What team did your child play on?

	Number of Response (s)	Response Ratio
8-9 year olds Gulliver	3	15.7%
8-9 year olds Ransom	3	15.7%
8-9 year olds Coral Gables	3	15.7%
8-9 year olds Miami High	1	5.2%
8-9 year olds Belen	0	0.0%
8-9 year olds Columbus	0	0.0%
10-11 year olds UNC	0	0.0%
10-11 year olds Duke	2	10.5%
10-11 year olds Gators	0	0.0%
10-11 year olds Hurricanes	0	0.0%
10-11 year olds Seminoles	1	5.2%
12-14 year olds Miami Heat	1	5.2%
12-14 year olds Lakers	2	10.5%
12-14 year olds Nuggets	0	0.0%
12-14 year olds Cavs	2	10.5%
12-14 year olds Celtics	1	5.2%
No Responses	0	0.0%
Total	19	100%

2. Please let us know your child's age/grade/Coach's name. Your name and contact number are optional.

16 Response(s)

3. How Satisfied are you with the overall direction and support provided by the Village of Key Biscayne Athletic Department with the Basketball program that your child participated in?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)
	7	9	1	2	0	0
	37%	47%	5%	11%	0%	0%

5 Comment(s)

Answer

Even though his team lost every game. The coaches were really great. We just had 2 kids drop out and one who couldn't get to all the games. Maybe the 2 kids who quit should have been contacted to try to bring back.	
My son had 4 different coaches before one was assigned. Very confusing for the children.	
I think since it started so late it should have been extended by a few weeks. Not having enough indoor gym space was a problem when it rained or was very cold. I think kids should be playing by grade level and not age. 2&3 graders 4&5 graders.	
Changes are needed in order for the league to succeed in the future. It begins with the fact that outsiders who have no stake are running the program. Please stop this and let members of the community run the league next season.	
In my opinion was a great program, my son had the opportunity to share very interested emotions, enjoy a very motivated coach and the whole family got involved in the practices and games.	
I am looking forward to the program be open again soon !!	

4. How satisfied were you with the player and team selection process?						
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)
	5	4	6	3	1	0
	26%	21%	32%	16%	5%	0%

5 Comment(s)

Don't understand how one coach can have a new team player for just about every game, only play them once until he finds the one that's best.	
But there were teams that had big discrepancies in terms of height and stacked with a lot of the oldest kids	
I felt that the distribution of good players were not done evenly.	
Teams were picked in-house. Why have an evaluation if the vendor coaches are not doing the draft. Must eliminate appearance of favoritism in draft especially when in-house coaches are part of the framework.	
overall OK	

5. How satisfied were you with the team's head coach ability to coach, motivate, and prepare your child athlete for participation at a competitive level?						
respondents selecting the option.	satisfied	Satisfied	Neutral	Dissatisfied	Dissatisfied	(Specify)
	9	6	1	2	1	0
	47%	32%	5%	11%	5%	0%

6 Comment(s)

Since they never had a true head coach, there was total instability until the end when Tony did an excellent job preparing them.	
Great with the kids. Very patient and kind	

Coach constantly changed. The original coach was often not available. Not one coach ever at any of the Laker's practices. My son left each practice session after 10 minutes, no coach ever for practice.	
I think he did a good job, but I'm glad I was also coaching. If you don't have kids it's hard to understand all of their behaviors. The kids liked and respected him.	
The head coach knew little to nothing about the fundamentals of basketball. He was often just telling the kids what they did wrong rather than explaining it to them and showing them how to do it right.	
Coach Tony is very, very good.	

6. How satisfied were you with the team's head coach knowledge of the sport and ability to manage game situations?						
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)
	9	5	3	1	1	0
	47%	26%	16%	5%	5%	0%

4 Comment(s)

Until Tony arrived there wasn't anything, he did an excellent job in the short time he was the coach.	
Too much confusion amongst players, different coaches for different games, with different philosophies and approaches. Team coach often not available or in attendance.	
He knew when to get the kids to stop bickering and play line s team	
See response to #5 above.	
Additionally, the uniforms are cheap and too generic...years ago the kids received actual team jerseys (i.e. Heat, Bulls etc...jerseys). Now it seems rather cheap and shows a lack of care in that all the kids receive the same "practice" type jersey. We need to make this league fun and interesting for the kids.	

7. How satisfied were you with your child's development and skills improvement in Basketball during this season?						
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)
	7	8	2	1	1	0
	37%	42%	11%	5%	5%	0%

4 Comment(s)

we had to leave the team mid-season due to injury	
I think he is where he should be with the short season.	
He didn't really improve. He ended the season knowing exactly what skill(s)he brought with him.	
He gained next to nothing from the league and the coaching in the league. The only reason my son has improved his skills is from help he has received from outside the basketball league.	

8. How satisfied were you that your child athlete was treated fairly, progresses in his/her athletic development and given equal opportunity to earn playing time commensurate with his/her skills as compared with other members of the team?						
Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)

	11	6	1	1	0	0
	58%	32%	5%	5%	0%	0%

1 Comment(s)

The coach and I tried to be very fair in playing and coaching everyone.

9. How satisfied were you with the level of competition within the Basketball program that your child competed in?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)
	9	6	2	2	0	0
	47%	32%	11%	11%	0%	0%

1 Comment(s)

The competition has to be better...but it needs to start with the coaching. The kids are eager to learned but the coaches do not seem eager to teach. If only the coaches shared the same passion and devotion as the kids the program may improve overall.

10. Overall, how satisfied are you with the Basketball season offered by the Village of Key Biscayne?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Other (Specify)
	6	12	0	0	1	0
	32%	63%	0%	0%	5%	0%

6 Comment(s)

I must say it was better organized than last year.

The Village needs to stop outsourcing the basketball program to people who could care less except collecting a check. There are plenty of parents and willing volunteers far more capable of doing the job better. In short the league was unorganized, unprofessional and in my opinion a colossal disaster. If something does not change soon the children and parents will lose interest and basketball will fail to make it as a sport on the Key.

Only one comment, too short

The only area for improvement is with the scheduling of practices. Dates and times sometimes changed an hour before and sometimes parents were not notified of changes. There needs to be a central email system managed by the Village and not each coach to assure it gets done.

Would be very satisfied but need to address the player selection as it affects total outcome of season as well as kids experience.

Very good program!!

11. Please rate the basketball program?

Top number is the count of respondents selecting the option. Bottom % is percent of the total respondents selecting the option.	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied
Were you satisfied with the facilities?	10	9	0	0	0
	53%	47%	0%	0%	0%
Were you satisfied with the equipment and uniforms provided?	10	6	2	0	1
	53%	32%	11%	0%	5%

Do you feel the program was worth the fees charged for participation?	8	8	1	1	1
	42%	42%	5%	5%	5%
Satisfied with the communication of information, schedules & games?	8	6	2	1	2
	42%	32%	11%	5%	11%

12. Please list any additional comments and/or suggestions for improvement.

9 Response(s)

I think it is great to have highschool age coaches. Need more of them!!!	
It was hard for my son to show up at practices and no head coach was there, his team went through several changes, Tony Goudie came in and did an excellent job preparing them, practicing with them and motivating them.	
Throughout the season I noticed the same trend in all the teams. There were 2 or 3 good players that carried the team. This is typical at the beginning of the season but it should evolve over the season so that by the end the less talented players have learned, developed, and grown in their skills. I did not see this progress made.	
If these are paid coaches, why are they not always available? Having a different coach for every game is confusing to the players. No coach at practice making it a waste of time. The one unpaid coach a heavy influencer of the refs.	
The balls should be better and slm should have the proper amount of air. There was some. Miscommunication with the coach and where practices were being held. I think it is a disadvantage to have to use St Agnes. Soccer is too long!	
Please do not renew the contract with the same company. Allow the members of the community to run the league next season and I promise you it will be far better. A beautiful example if the tackle football league which is not and has never been outsourced.	
St Agnus outside is not always the best due to weather but we realize there are no other choices? The communication issue/problem was mentioned prior. Thanks and a good job by everyone.	
The athletic dept. should create e-mail lists for each team so they can be notified of changes in schedules, practices, forfeits and any other communication needs. The village approved a half-person job who should be doing this.	
An additional court will great to accomodate all these eager young players!!	